



GENERAL FAQ

WHAT SERVICES DO YOU PROVIDE?

We provide catering, floral and event design, and event coordination services.

DO YOU OFFER DISCOUNTS?

We offer a 10% discount if two of our services are booked. When all three of our services are booked for the same event, we offer a 20% discount.

CAN YOU PROVIDE EVENT RENTALS?

Yes. We work closely with Classic Event Rentals to provide all types of rentals for your event, from soup to nuts.

I'M INTERESTED IN GETTING A QUOTE FROM SMASH EVENTS. WHAT SHOULD I DO NEXT?

Awesome! We'd love to hear from you. You can email us at ashley@smasheventsinc.com or give us a call at 786.338.3655. You can also visit our website at www.smasheventsinc.com and fill out the Contact Us form. We will chat and then put together a comprehensive quote for you!

CATERING FAQ

WHAT TYPES OF DINING OPTIONS ARE AVAILABLE?

We can do plated, buffet, family style, tapas (heavy hors d'oeuvres), tasting tables, action stations, and food truck style service. Many clients mix and match these dining experiences to give their events a truly one-of-a-kind feel!

IS THE USE OF SMASH BOX MOBILE KITCHEN INCLUDED WITH CATERING SERVICES?

Absolutely! Smash Box is onsite at every catering event, regardless of the style of meal. This is especially wonderful for clients whose venue does not offer a catering kitchen.

MY VENUE DOESN'T OFFER A CATERING KITCHEN. WILL THIS BE A PROBLEM?

No! One thing that sets Smash Events Catering apart from other catering companies is that we prep and cook your entire wedding meal onsite, out of our mobile food unit, Smash Box Mobile Kitchen. This ensures that no food will be cooked elsewhere and then transported to your event, making for the freshest dining experience possible!

CAN YOU PROVIDE OPTIONS FOR GUESTS WITH SPECIAL DIETARY NEEDS?

Yes! We can modify many of our menu offerings to accommodate vegetarian, gluten-free, dairy-free, + nut free diets. We ask that this information be provided to us in advance so that we can take the necessary steps in our kitchen ahead of time.

DO YOU OFFER TASTINGS?

Clients receive a complimentary wedding menu tasting for (4) people with booked catering services.

If a prospective client wishes to schedule a tasting before booking, a \$25 per person tasting fee will apply. If the client books with Smash subsequent to the tasting, the entire tasting fee will be applied toward the final balance due.

CAN I HIRE SMASH EVENTS FOR A FOOD TRUCK WEDDING?

Yes! We can do food truck weddings (meaning, guests approach the truck and order from a pre-determined menu) for events with 40 or less guests only. For events with more than 40 guests, plated, buffet, heavy hors d'oeuvres, or action station style meals are recommended. For larger weddings, we can always incorporate the food truck by using it for cocktail hour or dessert.

I'M ON A BUDGET. IS A PLATED MEAL MORE EXPENSIVE THAN A BUFFET STYLE MEAL?

No. We staff our events the same, whether we're serving a plated or buffet style meal.

DO YOU CHARGE AN ADDED SERVICE OR GRATUITY FEE?

Never. We believe gratuity should be earned, and we definitely appreciate it.

ARE THERE LABOR CHARGES?

Yes. See our 2016 Pricing Guide for info on our service charges.

WHAT IS INCLUDED IN YOUR 8-HOUR SERVICE PACKAGE? WHAT IF I DON'T NEED FULL SERVICE?

- Complete set up of your tables, chairs, linens, place settings, candles, and placement of delivered centerpieces/table decor onto guest tables
- Bussing and clearing of guest tables, bar area, and other guest areas
- Cutting and serving of the wedding cake/dessert
- Service during dinner
- 8 hours of service
- Complete breakdown and cleanup of venue, including trash haul-out, if needed
- Preparation of all rental items to be picked up by rental company.

HOW FAR IN ADVANCE SHOULD I BOOK MY CATERING? WHAT TYPE OF DEPOSIT IS REQUIRED?

Weddings typically book 4-12 months in advance. If we are available, we need at least a 2-week lead time for weddings, and a 1-week lead time for other events. We suggest reserving your date with us as soon as it is confirmed. June, September, October, + December fill up quickly. We ask for a 33% deposit to lock in your date, but are willing to arrange other payment scenarios.

DO YOU HAVE CHILDREN'S PRICES?

Yes, we charge 50% of the adult price for children's meals. We can also work with you to create a special kids' buffet!

CAN YOU PROVIDE ALCOHOL?

We cannot purchase or sell alcohol for your event, but we do provide licensed bartenders who are able to set up, serve, and breakdown your bar. We also provide keg pickup and cold beverage storage. See our 2016 Pricing Guide for more info.

DO YOU HAVE A CORKAGE FEE?

No. We will open and serve the beverages you supply at no additional charge.

DO YOU CHARGE EXTRA TO CUT + SERVE THE WEDDING CAKE?

No, it is included in the price of catering/service.

HOW MANY SERVERS WILL BE NEEDED AT MY EVENT?

As a general rule, we provide one server for every 25 people. However, the server ratio depends on how formal or complicated the event is and may be reduced or increased, depending on these factors. Using your event details, we will recommend the minimum amount of servers we believe will be needed to ensure that your event runs smoothly.

AS A CATERER, DO YOU OFFER A SITE VISIT?

Yes, with booked catering services, we will schedule a site visit at your venue, to walk through the space with you in order to capture your vision for your wedding catering.

FLORAL/DESIGN FAQ

WHAT SHOULD I BRING TO MY INITIAL FLORAL CONSULTATION?

Whether we meet in person or chat via email, it's a good idea to have a Pinterest board of your floral inspiration for our design team to see. Magazine clippings and links to websites with floral inspiration are also helpful! It's also a good idea to have a general idea of the type and quantity of floral arrangements you'll need – i.e., (3) bridesmaids' bouquet, (1) bridal bouquet, (3) boutonnieres, (5) centerpieces, etc.

WHAT IS YOUR DEPOSIT FOR FLORALS?

We ask for a 20% deposit to book florals with Smash.

WHEN SHOULD I BOOK MY FLORALS?

Weddings typically book 4-12 months in advance. If we are available, we need at least a 2-week lead time for weddings, and a 1-week lead time for other events. We suggest reserving your date with us as soon as it is confirmed. June, September, October, + December fill up quickly.

WHAT FLORAL/DESIGN SERVICES DO YOU OFFER?

We provide personal florals, centerpieces, archway floral décor, and any other type of floral design you can imagine! We also provide complete event design. If you have a vision, we can make it come to life from the ground up.

IS IT POSSIBLE TO HIRE SMASH TO ONLY CREATE PERSONAL FLORALS, LIKE BOUQUETS, BOUTONNIERES, ETC.?

Yes! However, we do have a \$500 minimum for floral services.

AS A FLORAL DESIGNER, DO YOU OFFER A SITE VISIT?

Yes, we are happy to meet with you at your venue to get a full picture of what you have in mind for your florals.

EVENT COORDINATION FAQ